

Principles of Personal Data Processing

We are the company **Gauchitto s. r. o.**, with registered seat at **Križna 4085/20, 811 07 Bratislava - city district Staré Mesto**, Company ID No. **57 340 951**, registered in the Commercial Register maintained by the District Court **Žilina**, Section **Sro**, Insert No. **89421/L**, email info@gauchitto.sk.

We operate an e-shop on the website <https://www.gauchitto.sk/>.

When selling goods and operating our website, we process certain personal data.

The processing of personal data is governed in particular by Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation) ("**GDPR**").

I. Processing of personal data

A. Processing of personal data in case of use of the contact form

If you contact us in connection with our products and services, we will work with your contact details which you provide to us, mainly through the contact form. These are personal data in the scope: first name, last name, email, telephone number, delivery address.

For what reason?

On the basis of the personal data sent, we will subsequently contact you in connection with our offer of goods.

On the basis of which legal ground?

This is processing on the basis of Article 6(1)(b) GDPR – performance of a contract, or taking steps prior to entering into a contract at your request.

If you did not provide us with this personal data, we would not be able to communicate with you for the purpose of concluding a contract for the supply of our goods or provision of our services.

For how long will we process the personal data?

If we do not establish further cooperation, we will process your personal data for a maximum of 10 years from our last communication.

B. Processing of personal data in case of purchase

If you make a purchase with us, we will work with the personal data that we need from you in order to ensure the conclusion of a contract for the provision of our goods. These are mainly invoicing data: first name, last name, address, telephone number, email.

For what reason?

We need to process the personal data so that we can fulfil our obligations arising from the contract – delivery of the goods. By using the contact details, we will also communicate with you regarding the status of your order, possible complaints or your questions.

We will further process the personal data in order to fulfil our obligations arising from generally binding legal regulations (mainly for accounting and tax purposes, possibly for handling complaints and others).

On the basis of which legal ground do we process the personal data?

This is processing on the basis of Article 6(1)(b) GDPR – performance of a contract, and Article 6(1)(c) GDPR – fulfilment of our legal obligation.

If you did not provide us with this personal data, we would not be able to conclude a contract with you for the supply of our goods or provision of our services.

For how long will we process the personal data?

During the delivery of goods or provision of services and then for 10 years from the last provision of such services or delivery of goods.

C. Newsletter (commercial communication)

If you have purchased goods from us and at the same time you have not expressly refused the sending of marketing communications, we will use your email address to send our marketing communications.

On the basis of which legal ground?

This is processing on the basis of Article 6(1)(f) GDPR – our legitimate interests, which are marketing communication targeted at our customers.

For how long will we process the personal data?

10 years from your last purchase. In case you no longer wish to receive our marketing communications, you can unsubscribe at any time via email or you can contact us at the email: info@gauchitto.sk.

II. Who will have access to the data?

Your personal data will remain with us. Nevertheless, some companies or other persons work for us who have access to your personal data because they help us with the operation of our e-shop. These are:

- the operator of the e-shop platform Shoptet (company Shoptet a.s., with registered seat Dvořeckého 628/8, Břevnov, 169 00, Prague 6, Czech Republic, Company ID: 289 35 675, registered with the Municipal Court in Prague, Section B, Insert 25395)
- companies involved in the dispatch of goods Cargo.
- companies involved in the processing of payments (.....)

- the provider of emailing services (.....)

Your personal data may also be made available to the following additional entities:

We process personal data only within the territory of the European Union.

III. What else you should know

In our company we do not have a data protection officer.

In our company there is no decision-making based on automated processing or profiling.

If you have any questions regarding personal data, contact us at the email address info@gauchitto.sk or call us at tel. No. +421914 354 038.

IV. Use of cookies

Cookies are text files containing a small amount of information that are downloaded to your device when you visit our website. The cookies are then sent back to the website or another website that recognises them at each subsequent visit.

Cookies perform various functions, for example they allow effective navigation between websites, remember your preferences and generally improve the user experience. They can also ensure that advertisements displayed online are better tailored to you and your interests.

On the website we use the following cookies:

- **Necessary cookies:** are needed for the operation of the website, they enable, for example, logging into secure parts of the site and other basic functionalities of the site. This category of cookies cannot be disabled.
- **Analytical/statistical cookies:** allow us, for example, to recognise and determine the number of visitors and to monitor how our visitors use the website. They help us improve the way the site works, for example by enabling users to easily find what they are looking for. These files are activated only with your prior consent.
- **Advertising cookies:** are used to track preferences and allow advertisements and other content to be displayed that best correspond to your interests and online behaviour. These files are activated only with your prior consent.

Please note that third parties (including, for example, providers of external services) may also use cookies and/or access data collected by cookies on the website.

Cookies used:

Technical name	Issuer	Purpose and description of the cookie	Duration

<p>[•] basic cookies (including the indication of the issuer, e.g. Google Analytics, the purpose and storage period), which you use, possibly e.g. advertising cookies or third-party cookies. For the sake of completeness, we point out that as the operator of the website you are obliged to have an overview of and keep a list of all cookies which you use on your website.</p>	<p>[•]</p>	<p>[•]</p>	<p>Session / Permanent ([•] hours)</p>
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Further information about cookies and their current list can be found through individual internet browsers, most often in the item Developer tools.

Consent may be expressed by ticking the checkbox contained in the so-called cookie bar. You can also subsequently refuse cookies in the settings of your internet browser, or set the use of only some of them.

Further information on the management of cookies in individual browsers can be found at the following links:

- Internet Explorer – <https://support.microsoft.com/cs-cz/help/17442/windows-internet-explorer-delete-manage-cookies>
- Google Chrome – <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=cs>
- Firefox – <https://support.mozilla.org/cs/kb/povoleni-zakazani-cookies>
- Safari – <https://support.apple.com/cs-cz/guide/safari/sfri11471/mac>
- Opera – <https://help.opera.com/cs/latest/security-and-privacy/>
- Microsoft Edge – <https://docs.microsoft.com/cs-cz/sccm/compliance/deploy-use/browser-profiles>

V. Your rights in relation to the processing of personal data

GDPR gives you, among other things, the right to contact us and request information about which of your personal data we process, to request access to this data and have it updated or corrected, or to request restriction of processing, you can request a copy of the processed personal data, request from us in certain situations the erasure of personal data, and in certain cases you have the right to their portability. It is possible to object to processing based on legitimate interest.

- If you believe that we are not handling the data correctly, you have the right to lodge a complaint with the supervisory authority, which in our jurisdiction is the **Office for Personal Data Protection of the Slovak Republic, Building Park one, Námestie 1. mája 18, 811 06 Bratislava, Slovak Republic, Company ID: 36 064**

220, <https://dataprotection.gov.sk/sk/kontakt/>, tel. + 421 2 32 31 32 14, email: statny.dozor@pdp.gov.sk or to turn to the court.

These principles are effective from 01.01.2026.